



INDIANA UTILITY REGULATORY COMMISSION
302 W. WASHINGTON STREET, SUITE E-306
INDIANAPOLIS, INDIANA 46204-2764

<http://www.state.in.us/iurc/>
Office: (317) 232-2701
Facsimile: (317) 232-6758

**PETITION OF INDIANA 211 PARTNERSHIP,)
INC. TO BE RECOGNIZED AND ENDORSED)
AS THE PROPER ADMINISTRATOR AND)
SOLE AUTHORIZED USER IN INDIANA)
OF THE 211 DIALING CODE IN ORDER TO)
IMPLEMENT A STATEWIDE, NON-)
COMMERCIAL INFORMATION AND)
REFERRAL SYSTEM PROVIDING ACCESS)
TO HUMAN SERVICE PROVIDERS AND TO)
BE GRANTED CERTAIN OTHER RELIEF)
FURTHERING SUCH PURPOSE.)**

CAUSE NO. 42098

FILED

APR 28 2004

INDIANA UTILITY
REGULATORY COMMISSION

You are hereby notified that on this date, the Indiana Utility Regulatory Commission ("Commission") has caused the following entry to be made:

On October 9, 2001, Indiana 211 Partnership, Inc. ("Indiana 211 Partnership") filed with the Commission its Petition seeking the relief described in the above caption. In an Interim Order issued on February 20, 2002, the Commission recognized the Indiana 211 Partnership as the proper administrator of the 211 dialing code, subject to the submission of a report one year hence showing substantial progress toward implementing its 211 system. On March 20, 2003 and again on March 25, 2004, the Indiana 211 Partnership filed with the Commission annual reports describing its progress in implementing 211 services throughout the state of Indiana.

On March 16, 2004, Governor Kernan signed into law House Enrolled Act No. 1344 which is to be codified as Indiana Code 8-1-19.5. The new law, which takes effect July 1, 2004, allows the Commission to designate a "recognized 211 service provider," which entity will be afforded certain immunities from liability, and which will be eligible to utilize funds from the state's 211 services account as such funds may be appropriated or otherwise become available. The new law further requires state agencies that provide human services to first consult the recognized 211 service provider before establishing a public telephone line or hotline for information or referrals.

At a hearing in this Cause convened on April 19, 2004, the Indiana 211 Partnership indicated its desire to be designated the "recognized 211 service provider" described in I.C. 8-1-19.5. To reflect this modification in the relief requested, the presiding officers now determine that the caption for this Cause should be appended to include the phrase "including designation

as a 'recognized 211 service provider' within the meaning of I.C. 8-1-19.5." Accordingly, the caption for this Cause should now read as follows:


**PETITION OF INDIANA 211 PARTNERSHIP, INC. TO BE
RECOGNIZED AND ENDORSED AS THE PROPER
ADMINISTRATOR AND SOLE AUTHORIZED USER IN INDIANA OF
THE 211 DIALING CODE IN ORDER TO IMPLEMENT A
STATEWIDE, NON-COMMERCIAL INFORMATION AND
REFERRAL SYSTEM PROVIDING ACCESS TO HUMAN SERVICE
PROVIDERS AND TO BE GRANTED CERTAIN OTHER RELIEF
FURTHERING SUCH PURPOSE, INCLUDING DESIGNATION AS A
"RECOGNIZED 211 SERVICE PROVIDER" WITHIN THE MEANING
OF I.C. 8-1-19.5.**

A prehearing conference will be convened on May 12, 2004, beginning at 1:00 p.m. in Room E-306 of the Indiana Government Center South, 302 West Washington Street, Indianapolis, Indiana. The purpose of the prehearing conference is to establish a procedural schedule for the presentation of evidence relevant to the Indiana 211 Partnership's request that it be designated a "recognized 211 service provider" within the meaning of I.C. 8-1-19.5, and for related relief.

The Commission will publish notice of the prehearing conference as required by law. A copy of this Docket Entry is also being sent to the following state agencies:

Indiana Family Social Services Administration
Indiana State Department of Health
Indiana State Library
State Emergency Management Agency
Indiana Attorney General
Indiana Commission on Community Service and Volunteerism
Indiana Counter Terrorism and Security Council
Indiana Department of Commerce
Indiana Department of Education
Indiana Department of Information Technology
Indiana Department of Insurance
Indiana Department of Workforce Development
Indiana Governor's Planning Council for People with Disabilities
Indiana Higher Education Telecommunications System
Indiana Housing Finance Authority
Indiana State Information Center
Intelenet Commission


IT IS SO ORDERED.



Larry S. Landis, Commissioner

Gregory S. Colton, Administrative Law Judge

Dated April 28, 2004



Nancy E. Manley, Secretary to the Commission